

# Product Analyst (London HQ)

We're looking for a talented Product Specialist to sit within our expanding Product team. You will be working under our Product Manager and collaborating closely with the rest of the product delivery and planning team including engineers, architects and QA.

## You will be

- Serving as the product subject matter expert to the business.
- Collecting and organising industry analysis and intelligence that helps us make data-driven decisions, which may include taking surveys, doing desktop research, sending emails and making calls to gather research from clients.
- Making helpful product recommendations and suggestions to increase revenue.
- Assisting with the development of roadmap planning.
- Responding to product related queries from both the product team, and customer facing teams, in a timely manner to support the business.
- Collaborating and strategising with the business and engineering teams.
- Planning and assisting with new product releases and events.
- Performing product demonstrations for customers, staff, and other stakeholders.
- Providing 3<sup>rd</sup> Line support and triaging bugs
- Refining user stories and acceptance criteria
- Supporting the QA team with test plans
- Analysing the potential impact of changes and ensuring they are rolled out with minimal disruption to our clients
- Creating and maintaining release notes for any new or improved features, bug fixes, etc. Scheduling training sessions and attending meetings as required.

## About you

We need someone who can show us that they can collaborate closely with their immediate manager and a wider team to ensure excellent product delivery.

You will have experience of writing stories and initiatives to be able to guide the Product team to develop high quality features ensuring the road map is prioritised and delivered on time.

You will be able to maintain a healthy backlog and support the Product Manager with resource planning and tracking.

You will have a wealth of knowledge about FMCG or the consumer pricing industry which you will be able to apply to the work that you do leading you to be a Subject Matter Expert of our Radar and Invest apps.

You will have critical thinking skills to recommend original and productive ideas.

You will have excellent interpersonal skills allowing you to work collaboratively with various stakeholders who may have competing interests.

## Benefits

This role offers an attractive salary, quarterly bonus scheme, travel subsidy, private healthcare (including dental & optical) and pension, as well as lots of opportunity for training. We offer quarterly away days, monthly events, team initiatives and meet ups. You will get a £1,000 contribution towards your home office set up and will be able to choose whether you would work best mostly based from home with a £150 per month contribution towards home working costs, or from our hub office with a £50 per month contribution towards travel.

## About Acumen

Acumen deliver lasting change through smart revenue management for consumer brands. We do this through the deployment of our award-winning applications and delivery of our game changing consulting services.

## Apply

To apply, please send us your CV to [jobs@acumenci.com](mailto:jobs@acumenci.com)

